
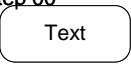












Version	Description	Author	Date
0.01	First draft based on AWG Consultation Documentation	MHHS Programme	23/09/2021
0.02	Updates following Design Team Reviews	MHHS Programme	04/11/2021
0.04	Updated for following further internal reviews	MHHS Design Team	02/03/2022
0.05	Issued for WG Review	MHHS Design Team	07/03/2022
1.00	Issued for BPRWG Review	MHHS Design Team	31/03/2022
2.0	Issued for BPRWG Review / DAG Review	MHHS Design Team	11/05/2022
3.0	Issued for T4 Review	MHHS Design Team	05/08/22
3.5	Issued for Industry Review	MHHS Design Team	14/10/22
4.0	Baselined DAG Approval	MHHS Design Team	31/10/22
4.5	issued for M5 Work Off Plan assurance review	MHHS Design Team	16/12/22
4.6	issued for M5 Work Off Plan approval	MHHS Design Team	20/01/23
4.7	Updates from BPRWG feedback	MHHS Design Team	31/01/23
5.0	DAG Baseline	MHHS Design Team	16/02/2023
5.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Design Team	03/04/2023
5.2	MHHS-DIN-281, MHHS-DIN-369	MHHS Design Team	20/06/2023
5.3	MHHS-DIN-495	MHHS Design Team	12/07/23
5.4	MHHS-DIN-338, MHHS-DIN-605, MHHS-DIN-608	MHHS Design Team	14/09/23
5.5	MHHS-DIN-735 ( Remove BP007 from Entry Process list ) MHHS-DIN-736 ( Remove step 36 – added in error )	MHHS Design Team	19/10/2023
5.6	Added Note on IF-036/037 distribution to MDS	MHHS Design Team	24/10/23
5.7	CR-39 Added x2 notes to highlight PUB-040 will be issued alongside IF-036 to DS and Supplier where available	MHHS Design Team	15/03/24



Item	Description
	Process
Step.00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Wait for time period or specific event
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 <sup>rd</sup> Party / Red = TBD

MHSP-BP-003 – Change of Service – Data Service – v5.7

**Business Process Description**  
This BPM diagram describes the 'Change of Data Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

**Actors**  
Supplier (Prospective/Incumbent)  
Registration Service  
Data Integration Platform  
New Data Service (SDS, ADS, UMDS)  
Metering Service (MSS, MSA, UMSS)  
Existing Data Service (SDS, ADS, UMSS)  
Supplier (Outgoing)  
LDSO  
EES

**MHHS Interfaces**  
MHHS-IF-031 Supplier Service Appointment Request  
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request  
MHHS-IF-033 Registration Service Request for Service Appointment  
MHHS-IF-034 Service Provider Response to Appointment Request  
MHHS-IF-035 Registration Service Appointment Status Notification  
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info  
MHHS-IF-037 Registration Service Notification of Service De-Appointment  
MHHS-IF-038 Customer Direct Contract Advisory  
MHHS-IF-039 Customer Direct Contract Advisory Response

**Publication List**  
PUB-031 Supplier Service Appointment Request  
PUB-032 Reg. Serv. Response to Supplier Service App Request  
PUB-033 Registration Service Request for Service Appointment  
PUB-034 Service Provider Response to Appointment Request  
PUB-035 Registration Service Appointment Status Notification  
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info  
PUB-037 Registration Service Notification of Service De-Appointment  
PUB-038 Customer Direct Contract Advisory  
PUB-039 Customer Direct Contract Advisory Response

**BPM included as part of the process**  
MHHS-BP003A- CSS/DCC Update

**BPM Entry**  
MHHS-BP001-Change of Supply  
~~MHHS-BP007-Disconnection~~  
MHHS-BP011-Change of Market Segment

**Exit BPM**  
MHHS-BP003C-Transfer of Reads  
MHHS-BP004B – UMS Data Collection

